



We believe that technology exists to serve. ARMET Group is a proud representative of CardExchange® Producer and CardExchange Visitor solutions through our regional channel partners. Our goal is to provide you with an excellent experience including comprehensive sales, integration, service and support. Choose CardExchange Assist and ARMET Group for card program and visitor management peace of mind.

- FREE product version upgrades with Assist Standard and Assist Premium subscriptions**
- Guaranteed response times
- Access to CardExchange support ticketing system

Contact your  ARMETGroup.com solution provider for details or a free demo:



AlabamaCard.com
205-833-1116
info@alabamacard.com

Benefit Comparison	Assist	Assist Standard	Assist Premium
	<i>Free</i>	<i>Subscription</i>	<i>Subscription</i>
Phone Support	✓	✓	✓
Product User Forum	✓	✓	✓
Online Help Files, Manuals, Videos	✓	✓	✓
Email Support	✓	✓	✓
Email Support Guaranteed Response Time *	<i>48 Hours</i>	<i>24 Hours</i>	<i>4 Hours</i>
Free Product Version Upgrades **		✓	✓
Online Ticketing System Access		✓	✓
Discount off Professional Services ***		<i>10%</i>	<i>25%</i>
Discount off Installation Packages ****		<i>10%</i>	<i>25%</i>
Extended Support Hours *****			✓
VIP Priority Support Phone Number			✓
VIP Priority Support Email			✓
VIP Priority Remote Support			✓

* Maximum response time within business hours
 ** Free version upgrade if there is a release during active plan
 *** Discount on Template Design, Custom Reports, Training, etc.
 **** Remote Install, License Activation, Application Setup, Template Setup, etc.
 ***** Monday to Friday from 7am EST to 8pm EST